

Figure 1.

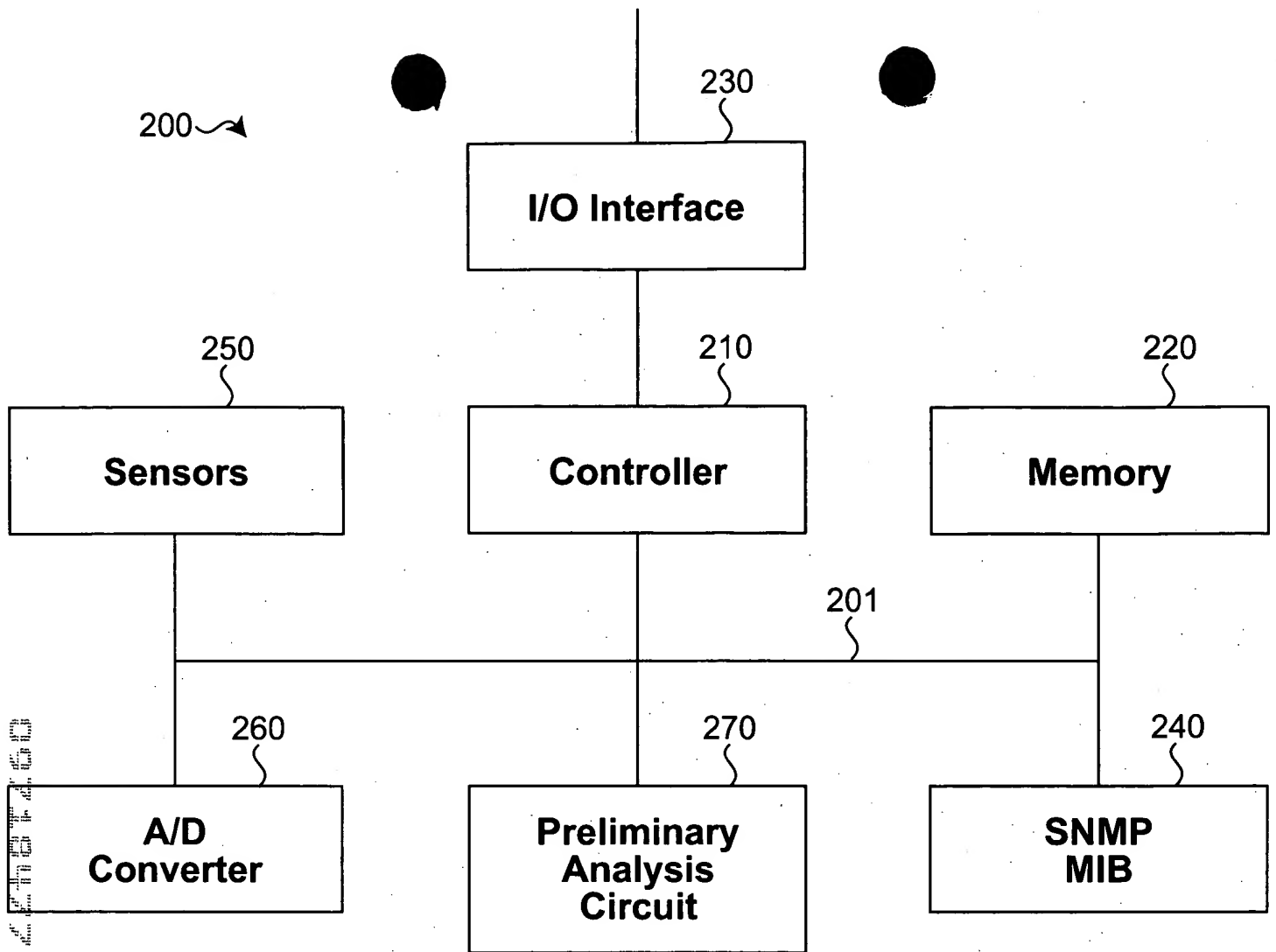


Figure 2.

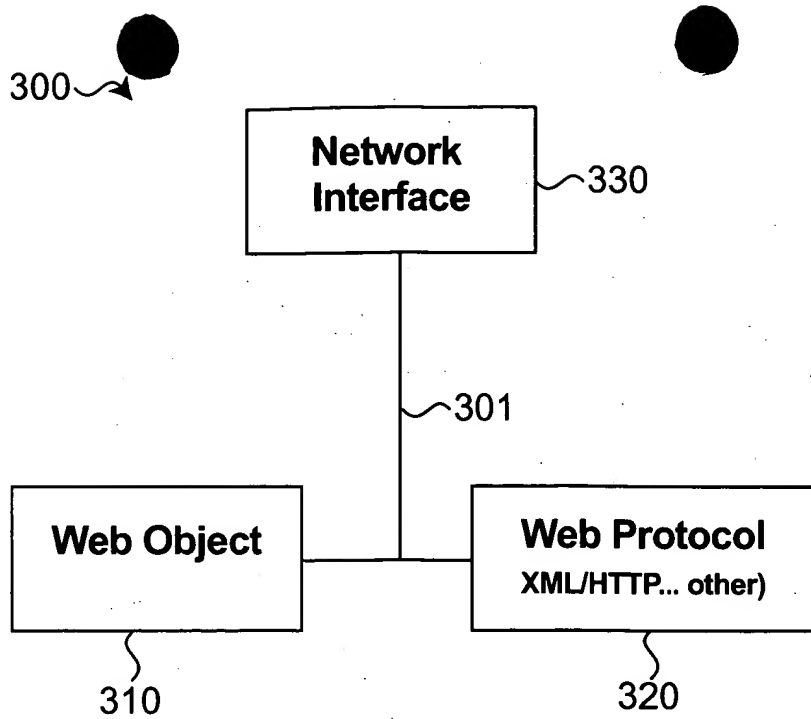


Figure 3

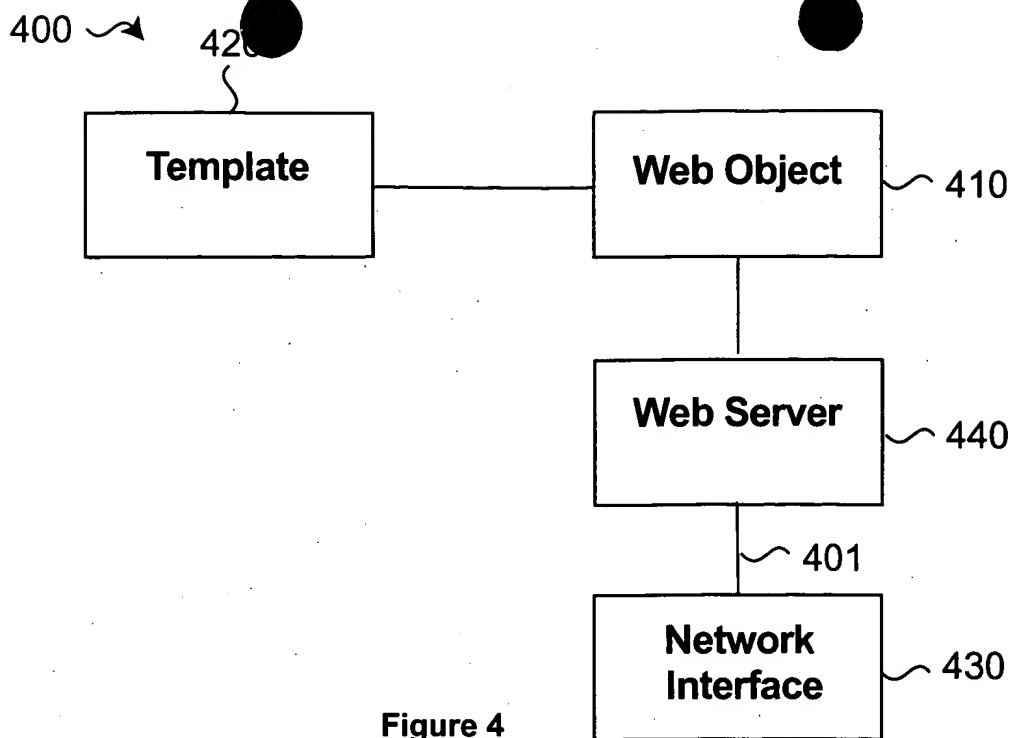


Figure 4

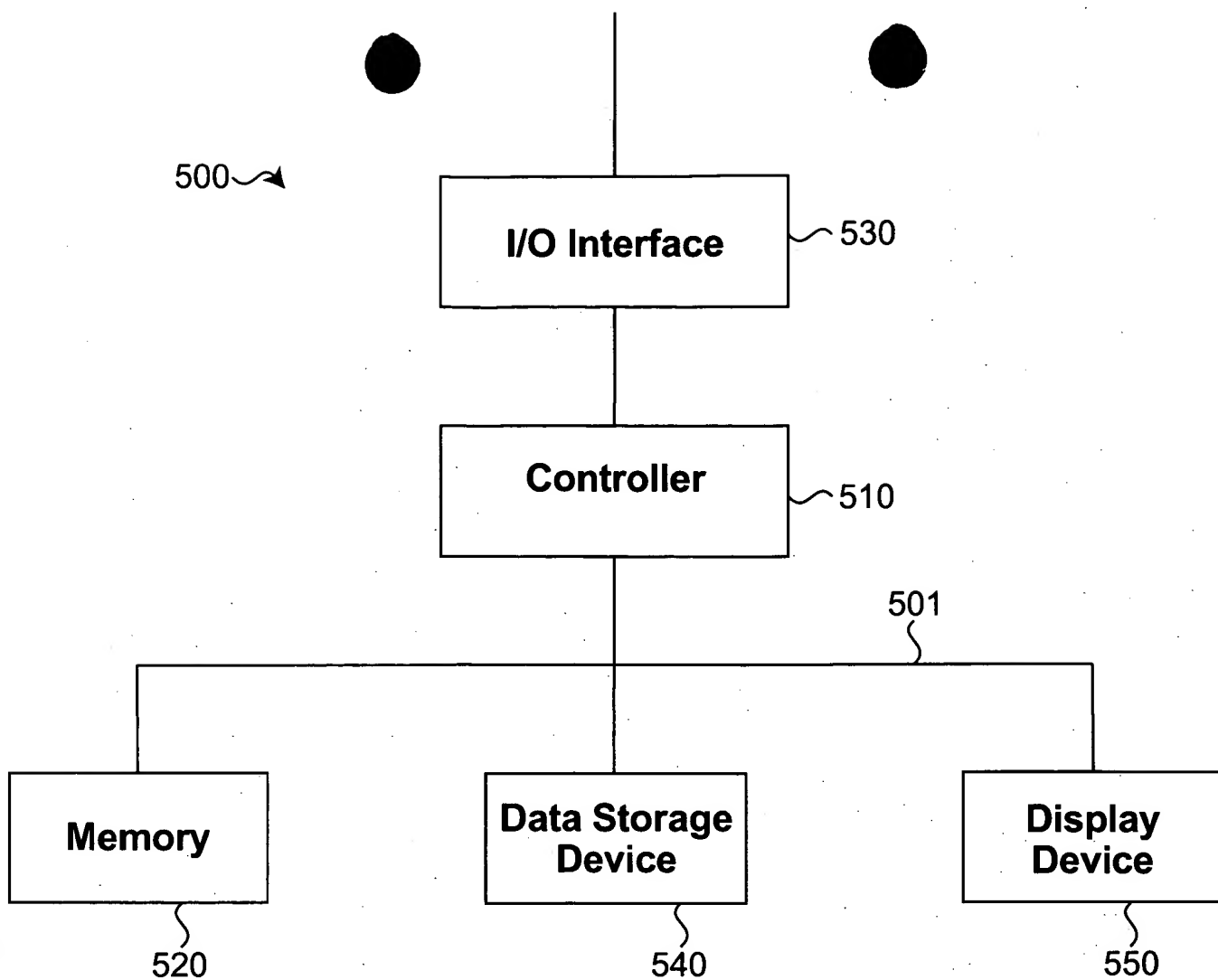


Figure 5

S100

**BEGIN**

S200

**Collect Data From  
Remote Device**

S300

**Transmit Collected Data  
to Data Processing**

S400

**Process Data**

S500

**Store Data**

S600

**Access Stored Data**

S700

**Create/Update Template Using  
Accessed Data**

S800

**Access Created/  
Updated Templates**

S900

**Create/Update Web Page Using  
Created/Updated Templates**

S1000

**END**

Figure 6

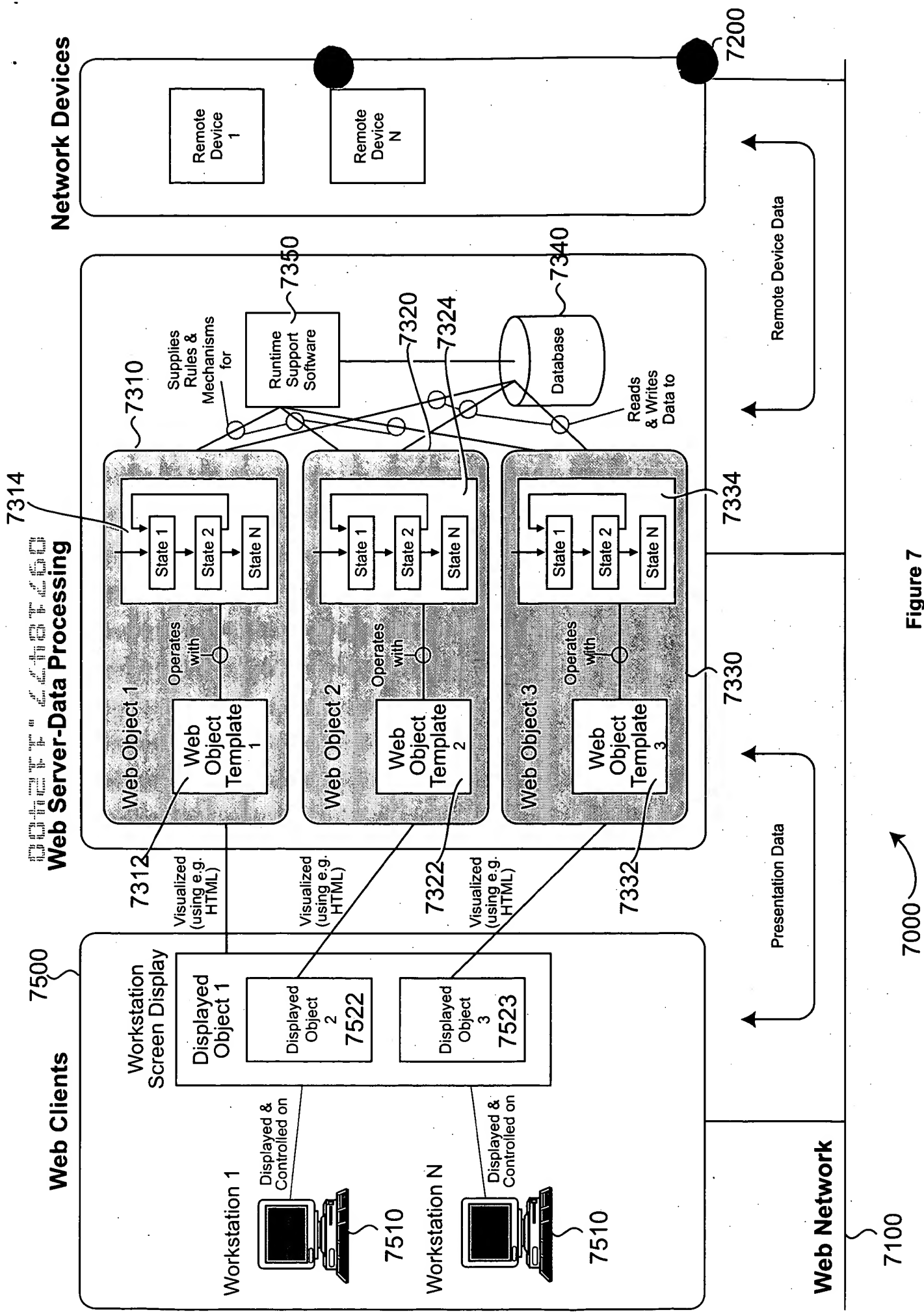


Figure 7

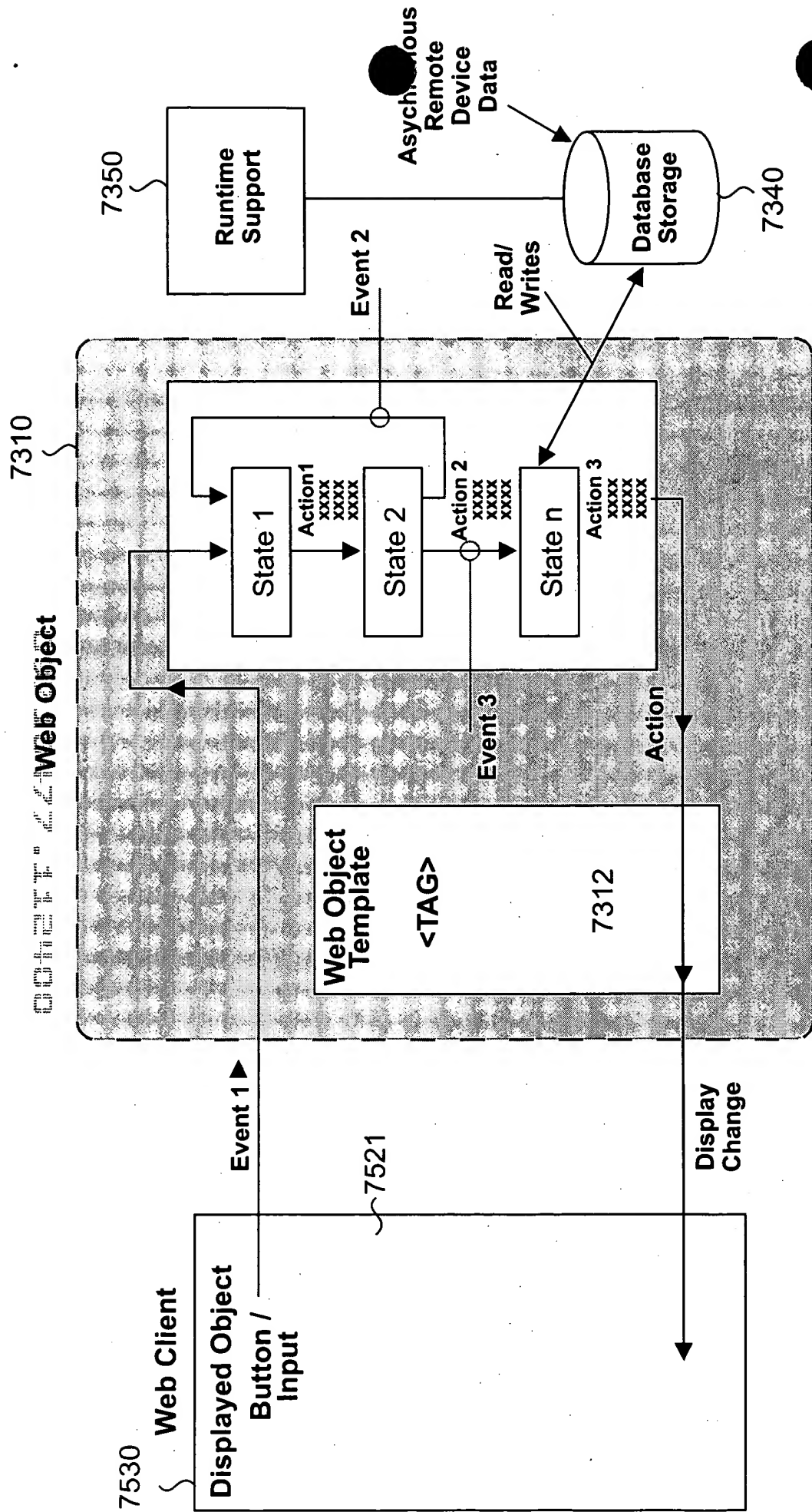


Figure 8



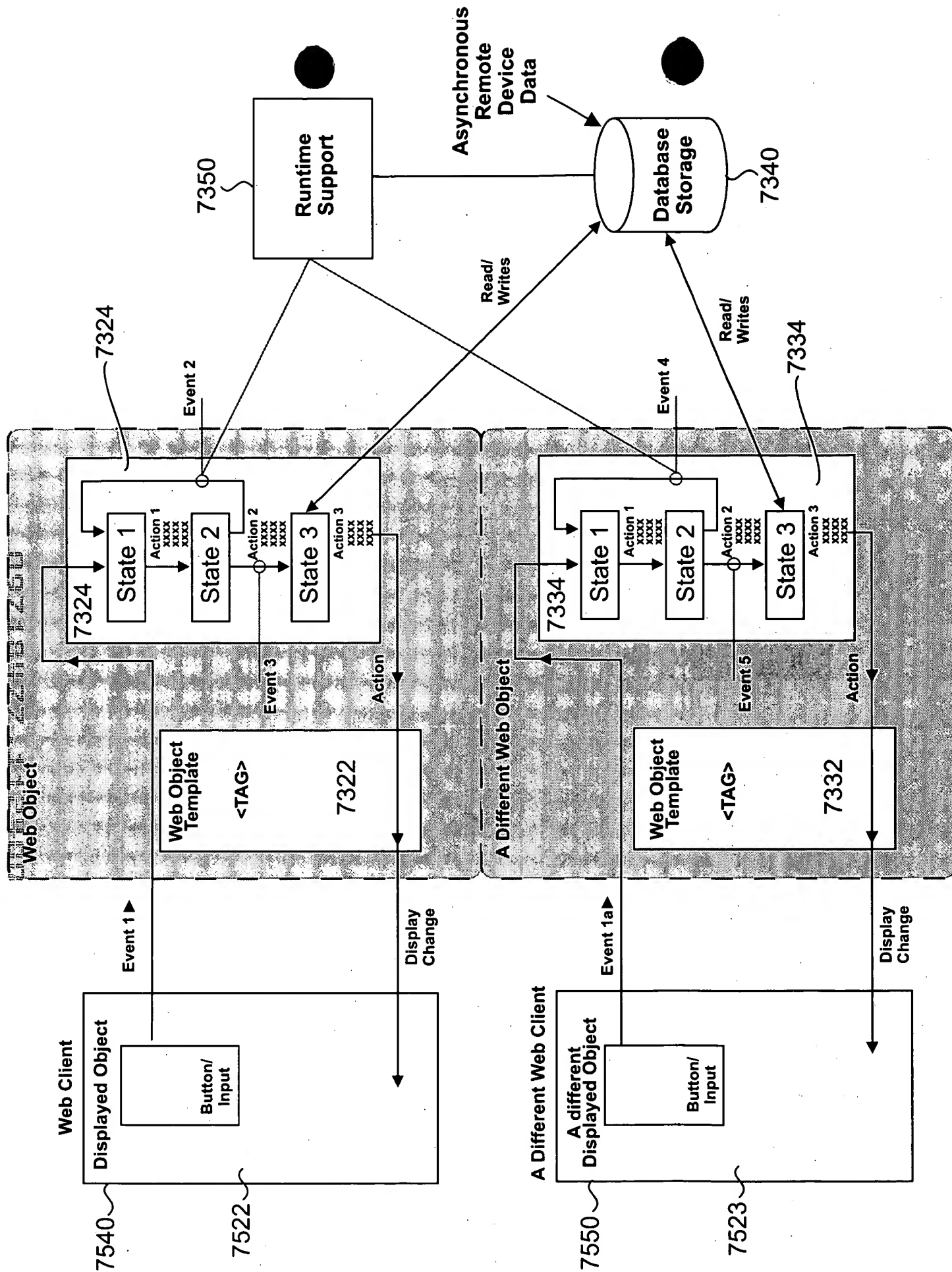


Figure 9

I. Networked Devices  
e.g. Printers

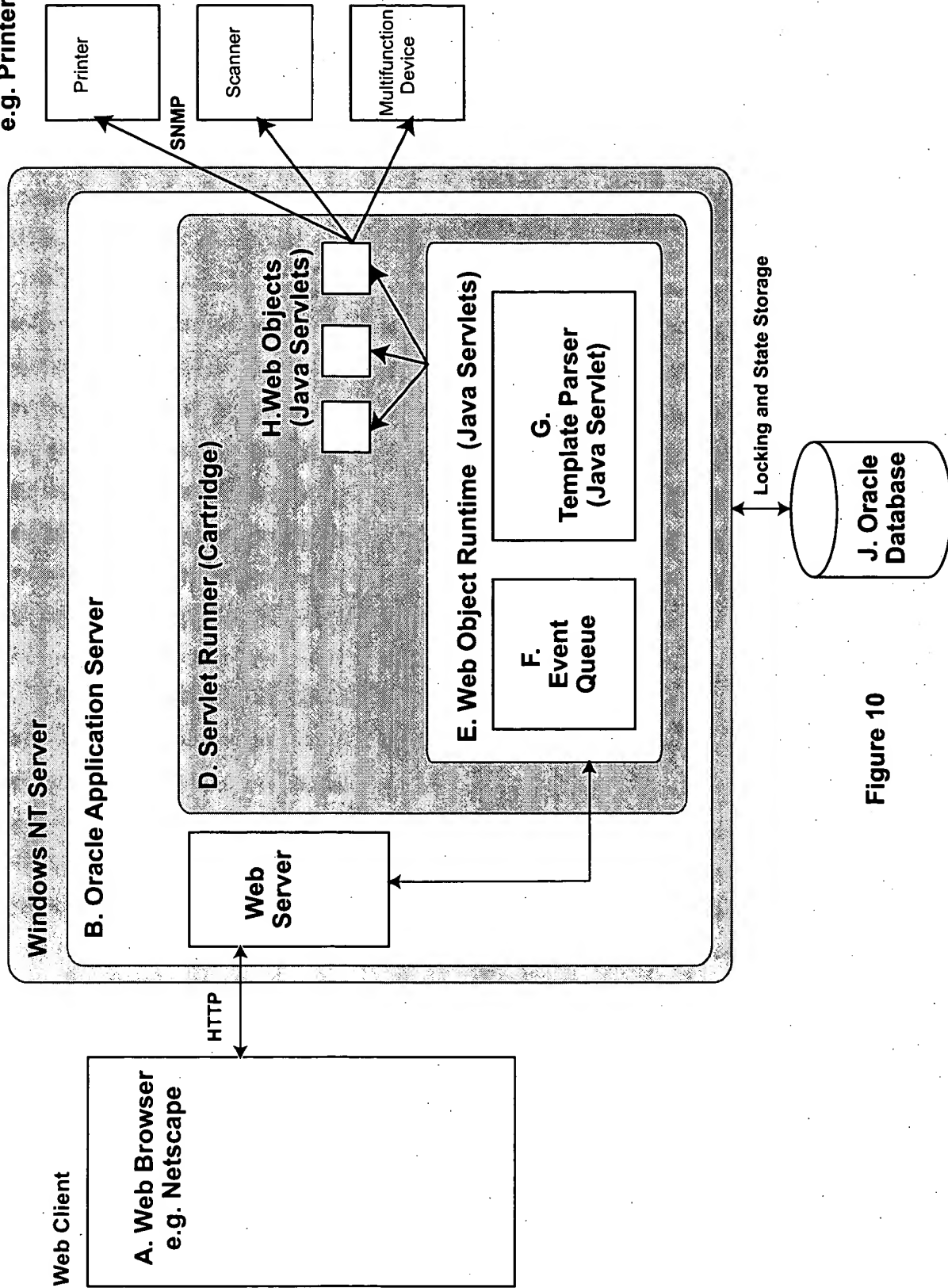
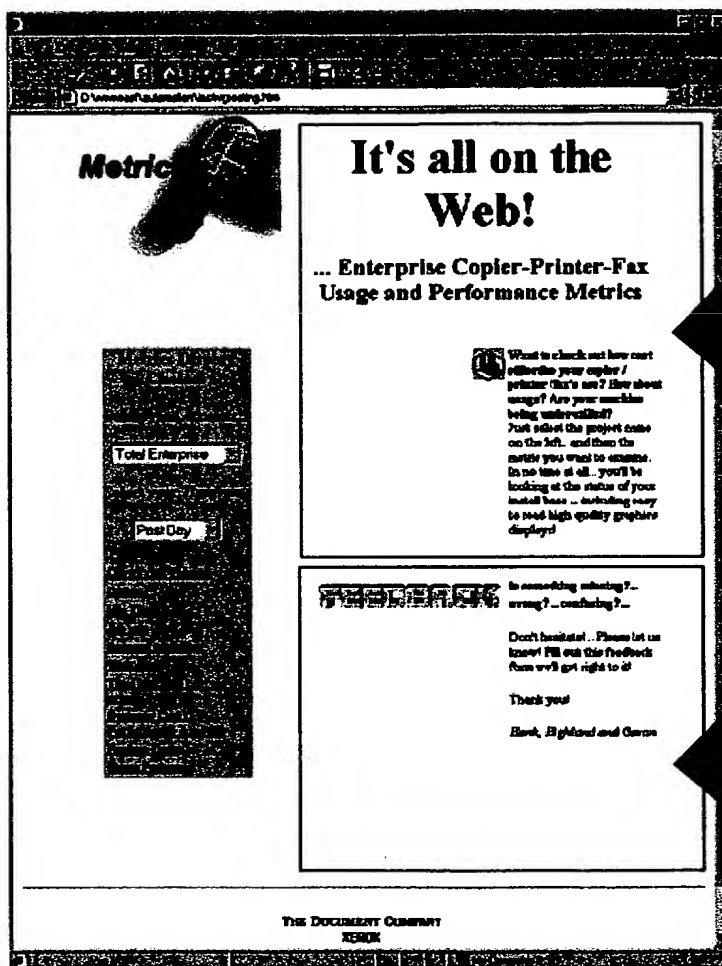


Figure 10



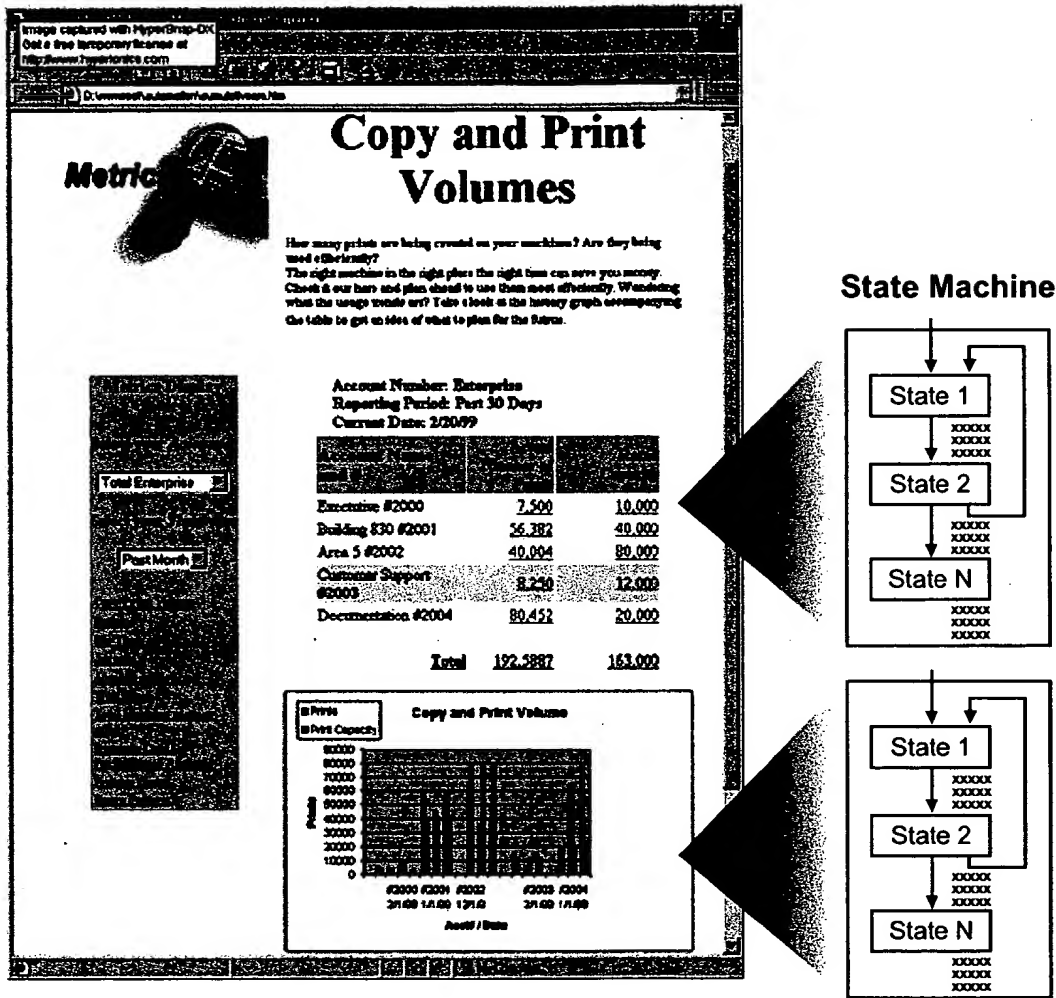


Figure 12

## Metrics



# Copy and Print Volumes

How many prints are being created on your machines? Are they being used efficiently?

The right machine in the right place the right time can save you money. Check it out here and plan ahead to use them most efficiently. Wondering what the usage trends are? Take a look at the history graph accompanying the table to get an idea of what to plan for the future.

### Metrics Display Choices

Select your Account...

Total Enterprise

Select your Timeframe

Past Month

Copy/Print Volume

Uptime

Idle Time

Job mix

Account statistics

Wait time

Total Machine cost per print

Dynamic Cost/

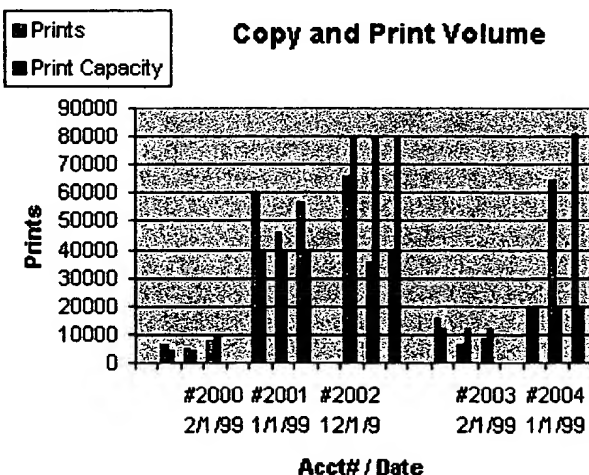
Performance Analysis

Feature Usage

Usage Pattern

Account Number: Enterprise  
Reporting Period: Past 30 Days  
Current Date: 2/20/99

Account Name and #	Actual Number of Prints	Rated Capacity
Executive #2000	7,500	10,000
Building 830 #2001	56,382	40,000
Area 5 #2002	40,004	80,000
Customer Support #2003	8,250	12,000
Documentation #2004	80,452	20,000
<b>Total</b>	<b>192,587</b>	<b>163,000</b>



**Metrics**



# It's all on the Web!

... Enterprise Copier-Printer-Fax  
Usage and Performance Metrics

## Metrics Display Choices

Select your *Account*...

Total Enterprise

Select your *Timeframe*

Past Day

Copy/Print Volume

Uptime

Idle Time

Job mix

Account statistics

Wait time

Total Machine cost per print

Dynamic Cost /

Performance Analysis

Feature Usage

Usage Pattern



Want to check out how cost effective your copier / printer / fax's are? How about usage? Are your machine being underutilized?

Just select the project name on the left.. and then the metric you want to examine. In no time at all... you'll be looking at the status of your install base -- including easy to read high quality graphics displays!

## FEEDBACK

Is something missing?...  
wrong?... confusing?...

Don't hesitate!... Please let us know! Fill out this feedback form we'll get right to it!

Thank you!

*Hank, Highland and Gavan*

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